

# Guide to Risk Management of Multimodal Transportation Infrastructure

NCHRP Project SP20-59(17)

**Update to the TRB Committee on Critical Infrastructure Protection**

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Monday, August 27, 2007

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(Not for Distribution)

## NCHRP SP2-59(17) Project Objective

To develop a *Guide to Risk Management of Multimodal Transportation Infrastructure* that will provide state DOTs and other transportation entities with a risk management methodology that can be used to conduct threat, vulnerability, and criticality assessments of their facilities and to determine cost-effective countermeasures to prevent, detect, and reduce threats to assets on a multimodal basis.

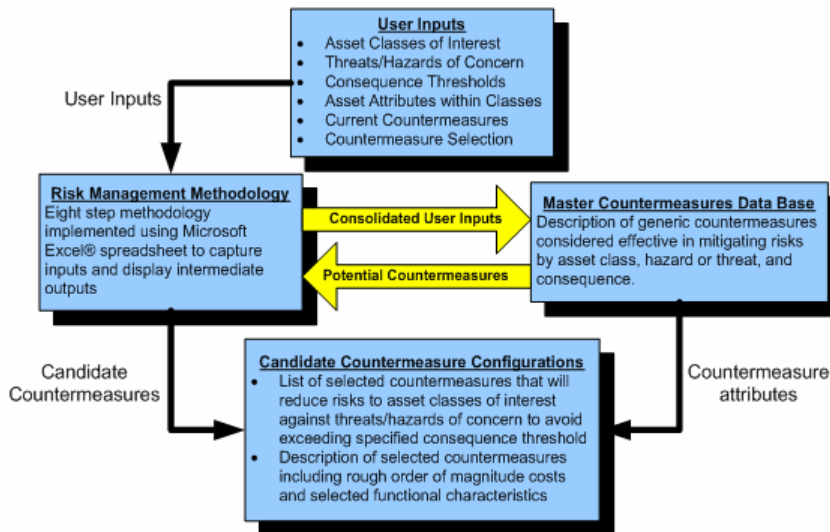
## Product

A recommended replacement to the *2002 AASHTO Guide to Highway Vulnerability Assessment for Critical Identification and Protection* that expands, enhances, and updates the 2002 AASHTO guide to include all DOT transportation modes and to include a methodology for determining cost-effective countermeasures.

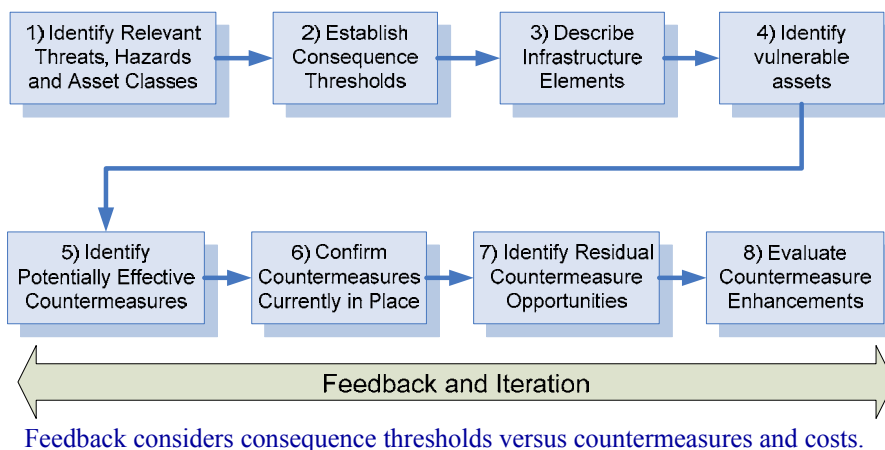
## Key Features

- ◆ Top-down, program level resource allocation orientation
- ◆ Consequence-based approach
- ◆ Emphasis on objectivity - avoid “weight & rate”
- ◆ Transparent – traceable decision trail
- ◆ Implemented using Excel® spreadsheet and countermeasures database
- ◆ Designed to be used without external support
- ◆ Iterative process to refine assessment
- ◆ Expandable to accommodate new threats/hazards, asset types, and countermeasures

## Data Model Interactions



## Multimodal Risk Management Approach



**Risk Management Assessment Tool**

## Actions Since January 2007 Panel Meeting

- ◆ Added “Extreme Weather” to nominal threats/hazards list
- ◆ Added “Ferries” and “Fleets” to nominal asset list
- ◆ Improved user interface for navigating process
- ◆ Display cost and unit description in “Asset Analysts” display
- ◆ Display cost and countermeasure selection by asset class
- ◆ Provide high level executive summary of countermeasure decisions
- ◆ Updated the consequence threshold calculation for bridge/tunnel “mission” to use national bridge data
- ◆ Scheduled visits to Maryland and Boston to validate methodology and tool
- ◆ Preparing research report, and users’ guide with “quick start” guide

## Step 1: Identify Relevant Risks and Asset Classes

	Road Bridges/Tunnels	Transit/Rail Station	Transit/Rail Bridges/Tunnel	Building	Ferry	Fleet
<b>THREATS</b>						
SCE	Y	Y	Y	Y	N	N
LCE	Y	Y	Y	Y	N	N
CBR	N	N	N	N	N	N
Criminal Acts	N	Y	N	Y	N	N
<b>UNINTENTIONAL HAZARDS</b>						
Fire	N	N	N	N	N	N
Struct. Failure	N	N	N	N	N	N
HAZMAT	N	N	N	N	N	N
<b>NATURAL HAZARDS</b>						
Flood	N	N	N	N	N	N
Earthquake	Y	Y	Y	N	N	N
Extreme Weather	Y	Y	Y	N	N	N
Mud/Landslide	Y	N	N	N	N	N

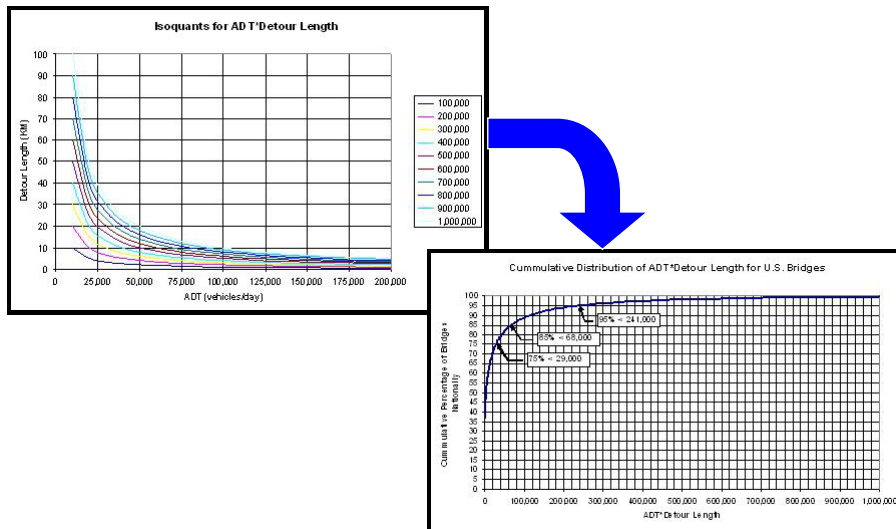
## Output of Step 1 - Relevant hazards/threats and asset classes

		SOE	LCE	CRIMINAL ACTS	EARTHQUAKE	EXTREMES	HAZARDOUS MATERIALS	WU/LANDSLIDE
Road Bridges/ Tunnels	Exposure	X	X		X	X		
	Property		X		X	X	X	
	Mission		X		X	X	X	
Transit/Rail Station	Exposure	X	X			X		
	Property		X			X		
	Mission		X			X		
Transit/Rail Bridges/ Tunnels	Exposure	X	X			X		
	Property		X			X		
	Mission		X			X		
Building	Exposure	X	X			X		
	Property		X			X		
	Mission		X			X		
	Manual Override	X	X	X	X	X	X	X
Ferry	Manual Override	X	X	X	X	X	X	X
Fleet	Manual Override	X	X	X	X	X	X	X

## Step 2: Establish Consequence Threshold

Category	Critical Threshold	Resbre Defaults	Explanation
ROAD BRIDGE/TUNNEL	Potentially Exposed Population	100	PEP Threshold
	Property Damage	\$660,041,666	Replacement Cost
	Mission Importance	Level I	Percentile for ADT * Detour Length
	Level I	29000	The default threshold values for ADT * detour length are taken from the 75th, 85th, and 95th percentiles for the U.S. If these are inappropriate for your state, enter different values in the appropriate fields to the left.
	Level II	68000	
	Level III	241000	
TRANSIT/RAIL STATION	Potentially Exposed Population	100	PEP Threshold
	Property Damage	No	Do you consider below-ground stations to be property-critical?
	Mission Importance	No	Do you consider transfer stations to be mission-critical?
TRANSIT/RAIL BRIDGE/TUNNEL	Potentially Exposed Population	100	PEP Threshold
	Property Damage	\$5,000,000	Replacement Cost
	Mission Importance	No	Does at least 25% of the working population utilize rail/transit transportation?
BUILDING	Potentially Exposed Population	100	PEP Threshold
	Property Damage	\$5,000,000	Replacement Cost
FERRY BOATS	Potentially Exposed Population	100	PEP Threshold
	Property Damage	\$5,000,000	Replacement Cost
TRANSIT FLEETS	Potentially Exposed Population	100	PEP Threshold
	Property Damage	\$5,000,000	Replacement Cost

## Distribution for Bridge/Tunnel “Mission” Threshold



## Step 3: Illustrative User Input to Describe Bridges and Tunnels

ROAD BRIDGES/TUNNELS						
Asset ID	ADT	Length (ft)	Lanes	Debur	Type	User-Input Price (Cable-Stay Only)
road1	2010	2600	4	12	Concrete	
road2	12000	5280	2	12	Steel	
road3	31000	8000	4	32	Cable Stay	\$2,200,000
road4	23000	4000	4	5	Steel	
road5	3200	3500	4	14	Cable Stay	\$21,000,000

◆ Similar table of assets for other modes and asset types

## Minimum User Data Requirements

Road Bridges/Tunnels	ADT	Length (ft)	Lanes	Detour (mi)	Type	User-Input Price (Only for Other (i.e. Cable-Stay))
Transit/Rail Station	Max Car Occupancy	Below Ground?	Transfer Station?			
Transit/Rail Bridges/Tunnel	Max Car Occupancy	Type	Sq. Footage			
Building	Sq. Footage	Replacement Cost (if known)	Occupancy (if known)			
Ferry	Max Occupancy	Max Vehicles				
Fleet	Max Vehicles	Max Occupancy/ Vehicle	Avg Cost/Vehicle			

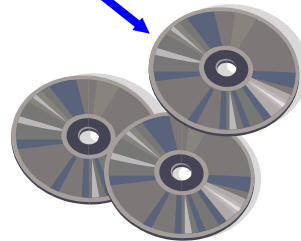
## Comment on Asset Data

“5 guys” using expert judgment



Expert judgment used to define logical groupings of assets for further analysis

Comprehensive asset data base



Model processes asset data to identify assets with potential for exceeding thresholds

## Step 4: Identify Critical Assets

ROAD BRIDGES/TUNNELS							
Asset ID	ADT	Length (ft)	Lanes	Detour (mi)	Type	User-Input Price (Only for Other (i.e. Cable-Stay))	Manually mark as critical?
Bridge Class A (25 ea)	65000	3200	4	15	Concrete		No
Bridge Class B (100 ea)	25000	120	4	5	Concrete		No
Bridge Class C (5 ea)	125000	2750	10	2	Steel		No
Interstate Bridge X	203680	14429	8	58	Steel		No
Interstate Bridge Y	173000	9049	6	58	Steel		No
Interstate Bridge Z	174878	1289	8	14	Concrete		No
Broad St	104000	131	6	0	Concrete		Yes
Tucker Ave	117000	4160	2	1	Steel		No
Mayfair	104000	3520	2	13	Steel		No
Cienci	180000	2245	2	1	Other	\$1,000,000,000	No
Interstate Tunnel	5280	20000	4	20	Other	\$8,000,000,000	No

CRITICALITY			
E	P	M	MO
Y		Y	
			Y
Y		Y	
		Y	
Y		Y	
		Y	
Y		Y	Y
			Y
Y		Y	
		Y	
Y	Y	Y	
Y	Y	Y	

◆ Similar table of assets for other modes and asset types

## Summary of Critical Assets

Look closely at assets that have been manually set (these cells are highlighted yellow), as you may still see the threats or hazards associated with these assets. If you are done, click continue.

Go Back to Asset Entry      Continue to CM Costs

CRITICALITY	RD B/T	STATION													BUILDING						
		Bridge Class A (25 ea)	Bridge Class B (100 ea)	Bridge Class C (5 ea)	Interstate Bridge X	Interstate Bridge Y	Interstate Bridge Z	Broad St	Tucker Ave	Mayfair	Cienci	Interstate Tunnel	Park	Remington	Abern	Shaw	Bluff	Park Exchange	Northwood Exchange	DOT Headquarters	
Exposure	Y			Y	Y	Y	Y		Y	Y	Y	Y		Y	Y	Y	Y	Y	Y		Y
Property										Y	Y	Y									
Mission	Y	Y	Y	Y	Y	Y	Y		Y	Y	Y	Y									
Manual Override							Y														
RELEVANT THREATS/HAZARDS	SCE	X		X	X	X	X	X	X	X	X	X		X	X	X	X	X	X	X	
	LCE	X	X	X	X	X	X	X	X	X	X	X		X	X	X	X	X	X	X	
	CBR													X	X	X	X	X	X	X	
	Criminal Acts																				
	Fire																				
	Struct. Failure																				
	HAZMAT																				
	Flood																				
	Earthquake	X	X	X	X	X	X	X	X	X	X	X									
	Extreme Weather	X	X	X	X	X	X	X	X	X	X	X		X	X	X	X	X	X	X	
Mud/Landslide	X	X	X	X	X	X	X	X	X	X	X										

## Step 5: Identify Potentially Effective Countermeasures – Countermeasure Filters

		Road Bridges/Tunnels	Transit/Rail Station	Transit/Rail Bridges/Tunnel	Building	Ferry	Fleet	Other
<b>PREDICT</b>	Is prediction a desirable countermeasure function?	Y	Y	Y	Y	Y	Y	Y
<b>DETER</b>	Is deterrence a desirable countermeasure function?	Y	Y	Y	Y	Y	Y	Y
<b>DETECT</b>	Is detection a desirable countermeasure function?	Y	Y	Y	Y	Y	Y	Y
<b>INTERDICT</b>	Is interdiction a desirable countermeasure function?	Y	Y	Y	Y	Y	Y	Y
<b>RESPONSE PREP.</b>	Is response preparedness a desirable countermeasure function?	N	N	Y	Y	Y	Y	Y
<b>DESIGN/ENGINEERING</b>	Are countermeasures related to design/engineering desirable?	Y	Y	Y	Y	Y	Y	Y
<b>Area -Wide and Asset-Specific</b>	Do you wish to consider only area-wide countermeasures, only asset-specific countermeasures, or both?	Both	Area-Wide	Asset-Specific	Asset-Specific	Asset-Specific	Both	Both
<b>Temporary/Redeployable</b>	Do you wish to consider temp/redeployable countermeasures?	Y	Y	Y	Y	Y	Y	Y
<b>Multipurpose Potential</b>	Are you willing to consider CMs that are NOT multipurpose?	Y	Y	N	Y	Y	Y	Y
<b>Basic and Enhanced</b>	Do you wish to consider only basic countermeasures, only enhanced countermeasures, or both?	Both	Both	Basic	Both	Both	Both	Both
<b>Threat Responsive</b>	Do you wish to consider threat responsive countermeasures? (Answer "N" if only want permanent countermeasures.)	Y	Y	Y	Y	Y	Y	Y
<b>Max Unit Cost (x1000)</b>	What is the maximum per unit countermeasure cost you are willing to pay?	\$999,999.0	\$999,999.0	\$999,999.0	\$999,999.0	\$999,999.0	\$999,999.0	\$999,999.0

## Countermeasure Cost and Description (sample)

		ESTIMATED PER-UNIT COST (x1000)	Comments	Unit of measure
Physical Security Countermeasures	1 Lighting	\$9.7	one per 100 feet of road or perimeter. Assumes nearby power connection, no demolition or excavating.	1
	2 Barriers & Berms	\$6.9	10 jersey barriers and two end planters to cover 100 feet of space	1
	3 Fences	\$18.5	12 foot height security fence, in concrete with 4 gates(6 feet high, 3 feet wide). Infrared detection system. Power install, relay to central monitor. Excludes central monitoring station operation..	100 linear feet
	4 CCTV	\$65.8	4 remote PTZ cameras, one control panel	
	5 Intrusion Detection Devices	\$6.3	1 burglar alarm with remote signal installed	1
	6 Physical Inspection of asset	\$208.0	1 Full Time Employee dedicated to this task	1 FT employee
Access Control Countermeasures	7 ID Cards	\$22.2	6 zone system with database, installed	6 zones
	8 Biometrics	\$42.6	6 facial and fingerprint scanners, database, installed	6 zones
	9 Background Checks	\$208.0	1 Full Time Employee dedicated to this task	1 FT Employee
	10 Metal Detectors	\$38.8	6 portals, 4 handhelds, installed. Assumes no demolition and nearby power source	
	11 Restricted Parking	\$208.0	1 Full Time Employee dedicated to this task	1 FT Employee
	12 Random Inspections	\$208.0	1 Full Time Employee dedicated to this task	1 FT Employee
	13 Visible Badges	\$208.0	1 Full Time Employee dedicated to this task	1 FT Employee
	14 Limited Access Points	\$208.0	1 Full Time Employee dedicated to this task	1 FT Employee
	15 Visitor Control & Escort	\$104.0	1 Full Time Employee dedicated to this task	1 PT employee
	16 Locks	\$1.7	1 cipher lockset, installed. Assumes no demolition or heavy construction	
	17 Explosive Detection	\$103.4	2 portals, 2 handhelds, with power	2+2
	18 Establish Clear Zones	\$8.0	100 sq yards. Assumes no demolition	
	19 Visible Signs	\$1.3	1 aluminum sign 18 inches high, with base	

### Step 6/7: Evaluate Countermeasure Enhancements



- ◆ General countermeasures that apply to *all* asset types and risks (e.g., response preparedness)
- ◆ Countermeasure asset/threat/hazard combinations that provide basic protection
- ◆ Countermeasures that offer synergy across asset types and modes and have ancillary operational benefits
- ◆ Countermeasure cost assessment

“Guide” provides rough order of magnitude cost and relative effectiveness (High, Low, N/A) against threats of concern to infrastructure of interest based on countermeasure selection business rules.

### Step 8: Evaluate Countermeasure Enhancements – Allocate Resources to Cost-Effective Countermeasures

- ◆ Constrained by available resources
- ◆ Balanced against competing demands
- ◆ Considering multipurpose applications
- ◆ Integrated with existing capability
- ◆ Coordinated with other resources (e.g., local, state, national)

## Step 8: Evaluate Countermeasure Enhancements – Configuration Report

### Highway Bridges and Tunnels Summary:

	PREDICT	DETECT	DETECT	INTERJECT	RESPONSE PREP.	REPAIR/REPAIRING	Asset Specific	Temporary/Inoperable	Enhanced	Threat Response								TOTAL COST (x1000)
Lighting	X	X	X				X	X	X									\$97.2
Barriers & Signs	X	X	X				X	X	X									\$111.3
Restricted Parking	X	X	X				X	X	X									\$358.0
																		\$471.5

### Transit Stations Summary:

	PREDICT	DETECT	DETECT	INTERJECT	RESPONSE PREP.	REPAIR/REPAIRING	Asset Specific	Temporary/Inoperable	Enhanced	Threat Response								TOTAL COST (x1000)
Random Inspections	X	X	X				X	X	X									\$1,458.0
Patrols	X	X	X				X	X	X									\$208.0
W/Schematic Information	X	X	X				X	X	X									\$208.0
																		\$1,874.0

◆ Similar table of assets for other modes and asset types

## Typical Summary Report

		Click Heading for Detailed Expenditure Report	Road Bridges/Tunnels	Transit/Rail Stations	Transit/Rail Bridges/Tunnels	Buildings	Ferries	Fleets	Other
Relevant Risks	AS	X	X	X	X				
	CS	X	X	X	X				
	CB	X	X	X	X				
	Control Area			X		X			
	Fire								
	Other								
Thresholds	Exposure	Permanence	Permanence	Permanence	Permanence	Permanence	Permanence	Permanence	--
	Property	\$60,041,668	No	\$5,000,000	\$5,000,000	\$5,000,000	\$5,000,000	\$5,000,000	--
	Mission	ADT Critical Levels	No	No	No	Minor Outflow	Minor Outflow	Minor Outflow	--
	# Critical Assets	11	7	0	1	0	0	0	
Expenditures	Physical Security CMs (x1000)	\$268.5	\$0.0	\$0.0	\$208.0	\$0.0	\$0.0	\$0.0	\$0.0
	Access Control CMs (x1000)	\$208.0	\$1,456.0	\$0.0	\$8.0	\$0.0	\$0.0	\$0.0	\$0.0
	Asset Design/Eng. CMs (x1000)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	Operational CMs (x1000)	\$0.0	\$416.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	Other CMs (x1000)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	<b>Total CM Expenditures (x1000)</b>	<b>\$476.5</b>	<b>\$1,872.0</b>	<b>\$0.0</b>	<b>\$216.0</b>	<b>\$0.0</b>	<b>\$0.0</b>	<b>\$0.0</b>	<b>\$0.0</b>
Totals	Physical Security CMs	\$476,476							
	Access Control CMs	\$1,872,028							
	Asset Design/Eng. CMs	\$0							
	Operational CMs	\$416,000							
	<b>Other CMs</b>	<b>\$0</b>							
<b>Overall Total</b>	<b>\$2,864,499</b>								

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**Expenditures by CM Type**

**Expenditures by Asset Class**